

**Public Outreach Recommendation Ideas As of September 9, 2016**

Description	Metric Target	Due Date	Topic/Subject
<b>Recommendations to Governor and Legislature</b>			
Create policymaking board or commission modeled on the Air Resources Board or the State Mining and Geology Board.			Panel Member Suggestion
Create an inspector general/ombudsman office.			Panel Member Suggestion
Continue existence of IRP after January 1, 2018.		1/1/18	Panel Member Suggestion
Include other state boards, departments, offices, and CUPAs in the risk communication workshops to improve collaboration, communication, and consistency throughout California.			Panel Member Suggestion
Provide funding to expand the Office of Communications. Currently there are 22 positions, and it is not certain if this number is adequate to address all necessary public outreach needs of DTSC.			Panel Member Suggestion
Similar to Exide, provide funds for part-time communications officers for mitigation sites that require more extensive public outreach.			Panel Member Suggestion
Require regular community updates at both cleanup and permitted facility sites.			CEJC & People's Senate Suggestion
Revise CAG program to provide technical assistance and increase communication between DTSC and public.			CEJC & People's Senate Suggestion
Provide resources to community groups to foster public participation.			CEJC & People's Senate Suggestion
<b>Recommendations to DTSC</b>			
Complete internal/external EnviroStor upload with timing and completeness protocols for each program.		1/7/17	Panel Member Suggestion
Finalize Public Engagement Workplan for all programs.		1/1/17	Panel Member Suggestion
Finalize update of Public Participatin Manual.		3/1/17	Panel Member Suggestion
Put EnviroStor link on DTSC home page.			Panel Member Suggestion
The IT department needs to determine ways to make EnviroStor more user-friendly for stakeholders. Consider using a survey tool to determine the shortcomings and how to make the program more accessible to the public.			Panel Member Suggestion

Provide classes to residents on how to properly navigate EnviroStor so that they can efficiently report potential contaminations near their communities as well as follow mitigation/cleanup efforts in their neighborhoods.			Panel Member Suggestion
Adopt and publicize standard process by which communities and stakeholders can request and receive public notices, testing, and site characterization.			CEJC & People's Senate Suggestion
Adopt policy and practice to provide raw data when requested.			CEJC & People's Senate Suggestion
Adopt policy to provide testing and monitoring data to impacted communities whenever testing and monitoring are conducted.			CEJC & People's Senate Suggestion
Update EnviroStor website to ensure database is user-friendly, includes all records, such as those from other CalEPA agencies, and is translated into Spanish.			CEJC & People's Senate Suggestion
Ensure public participation plan assures meaningful civic engagement in compliance with civil rights laws. Plan should cover language access, accessible hearing times and places, and preventing obstacles to participation, such as police presence and other intimidation factors.			CEJC & People's Senate Suggestion
Provide adequate notices to all affected and interested parties and conduct multilingual outreach to publicize how the public has received notices and other public documents.			CEJC & People's Senate Suggestion
<b>Information Requests</b>			
Director Lee has initiated a program to increase cultural sensitivity and understanding amongst the DTSC staff. This was in response to several emails that displayed overt racism and disrespect to DTSC stakeholders. The IRP applauds this program and would like to stay informed as to the progress of the initiative.			Panel Member Suggestion
<b>Metrics</b>			
Number of public meetings per year.			Panel Member Suggestion
Number of public notices per year.			Panel Member Suggestion
Number of social media followers.			Panel Member Suggestion
Stakeholder satisfaction rating of public outreach programs (surveys).			Panel Member Suggestion

Number of information or training sessions for residents living in contaminated neighborhoods in the process of site mitigation/cleanup.			Panel Member Suggestion
Number of community meetings, total and each site.			CEJC & People's Senate Suggestion
Amount of time between public meetings at People's Senate/CEJC communities.			CEJC & People's Senate Suggestion
Number of CAGs or other organized stakeholders that DTSC works with.			CEJC & People's Senate Suggestion
Number of People's Senate/CEJC communities reporting back favorable outcomes to its community-specific requests.			CEJC & People's Senate Suggestion